

Terms & Conditions

In lack of a different agreement between the parties, the following conditions are active with regard to the service.

1. I have no bound by any obligation to examine the legitimacy or the competence of the person representing the Client and any other information they provide for translation.
2. All information received from the Clients is counted to be confidential and can't be transferred to the third parties. If I need to reveal any piece of the information in order to translate the tough expression or terminology, which would demand the context, I will ask the permit of my Client.
3. I have right to display my translations if they are located on public sites, i.e. when the information is available to the wide range of people.
4. If Client is not fully pleased with my translation or got some additional wishes, they should contact me during 5 days after its delivery. I will make additional free proofreading or include new corrections, according to their wishes.
5. If the Client still won't be satisfied with the quality of my translation I guarantee 100% money back.
 - 5.1 The bad quality of translation means contorting the meaning of text and not following the terminology of the given glossary.
 - 5.2. Small amount of not important mistakes can't be viewed as a bad quality of translation.
6. I shall have no responsibility regarding errors in translations unless I receive notification of the error(s) within 5 days following delivery of the ready translation.
7. New customers always pay the translations in advance
8. Regular Clients can pay during the 10 days after getting the translation.
9. If the Client wouldn't pay within the agreed period I have right to use necessary procedures and reveal the information about our collaboration in order to get the payment.
10. I guarantee to meet time frames, set by my Client in written form (by e-mail).